

Order Form and Statement of Work: GCP Cost & Performance Audit

SAMPLE ORDER FORM, for reference only. Your order form is issued after the scoping call with your details filled in. It is not an offer until signed by both parties.

Provider	Oculix LLC, 8735 Dunwoody Pl, Ste N, Atlanta, GA 30350 ("Oculix")
Customer	[Customer legal name, address] ("Customer"), signer authorized to bind it
Order date / Order no.	[DATE] / [NO.]
Fee	USD 2,450 standard, or USD 1,500 founding rate for the first two clients , fixed, plus applicable taxes. Paid in full by Stripe or ACH before Oculix sends the upload link
Customer contacts	Business owner: [NAME, EMAIL]. Technical owner: [NAME, EMAIL]

1. Scope. Fixed-fee analysis of Google Cloud cost and performance for these projects: [PROJECT IDS, no secrets]. Customer runs Oculix's open, read-only scripts, reviews the resulting metadata bundle, and uploads it through a single-use link. Oculix delivers a written report ranking findings by estimated dollar impact, effort, risk and confidence, with a 30/60/90-day action plan, and a 45-minute readout call.

Coverage today. Spend by service and project, growth and one-off spikes; Cloud Logging volume by source and severity; monitoring coverage (Cloud Run services and Compute Engine instances with no alert policy or uptime check); cost with no team label; and SLO coverage against Customer's list of critical user journeys. **Not covered yet:** idle or over-provisioned VMs and utilization-based rightsizing; persistent disks, snapshots and static IPs; Cloud SQL, BigQuery, GKE and Cloud Storage analysis; committed use discounts and Google Recommender findings; network egress; application latency and throughput analysis; security, IAM or compliance review; any cloud other than Google Cloud. "Performance" in this audit means monitoring and SLO coverage only.

2. Prerequisites (Customer's duty). (a) Detailed Cloud Billing export to BigQuery with at least 14 complete days for the scoped projects; (b) the projects have run at least 14 days; (c) average Google Cloud spend in scope of at least **USD 4,000 per month**; (d) timely access to the technical owner. If a prerequisite is not met, Oculix will say which and why, and the order is held until it is met or refunded under section 7.

3. Delivery. Report within **5 business days** after Oculix receives a complete, valid bundle, by expiring link (not an email attachment). Delays caused by Customer pause the clock. Every report is reviewed by Oculix's founder before release.

4. Data handling. The bundle contains metadata only. Customer must not send application data, database contents, log message bodies, personal data of its own customers or staff, secrets, credentials or payment-card data. Oculix redacts and aliases identifiers before any AI step. **Uploaded bundles are deleted when the engagement is complete and no later than 30 days after upload. Oculix deletes its copy of the report 30 days after the readout**, or earlier on written request; later follow-up work requires Customer to provide the original data again. Account, contract, support and payment records are kept separately as described in the Oculix privacy terms for services. A data processing agreement is available on request before upload.

5. No access, no changes. Oculix does not request or accept access to Customer's environment and does not change it. Customer decides, tests and implements all recommendations through its own change process.

6. No guarantee. Findings are estimates from the data supplied, are not exhaustive, and do not guarantee savings, performance or compliance. The report is not an audit opinion, security assessment or legal advice.

7. Remedy. If Oculix does not deliver the report within the section 3 window (excluding Customer delay), or the engagement turns out to be outside this scope, Oculix will refund the unperformed portion of the fee. This is the sole remedy for late or out-of-scope delivery.

8. Ownership and confidentiality. Customer owns its data and, once paid, the report. Oculix keeps its scripts, rules, templates and know-how, and uses no identifiable Customer data for any other purpose. Each party keeps the other's non-public information confidential, with customary exceptions, during the engagement and for 2 years after. Oculix may name Customer or quote it only with written permission. Founding rate only: Customer agrees to give Oculix a short written testimonial, in its own words, if it is satisfied.

9. Liability. Neither party is liable for indirect or consequential damages, to the extent the law allows. Oculix's total liability under this order is limited to the fee paid. This does not limit liability that cannot be limited by law.

10. Term and law. Either party may end this order for the other's uncured material breach or non-payment; fees for work already performed remain due or are refunded as in section 7. This order is the entire agreement for this engagement and is governed by the laws of the State of Georgia, with disputes heard in the state or federal courts located in Fulton County, Georgia.

	Oculix	Customer
Name / title		
Signature / date		